

Accelerate your collections cycle

Intacct Collections streamlines the collections and dunning process, shortens the cash cycle, increases accuracy, and improves customer satisfaction.

Key benefits

Bring order to collections

Achieve a structured and highly predictable collection process by introducing collection case ownership and task management. Retain collection information on shared records to streamline internal and external communication, leading to improved customer satisfaction.

Collect receivables fast

Use automated dunning and collection letters to avoid collection issues and stay firmly in control of an error-free AR process. Intacct Collections automates processes and reduces manual efforts. Greater efficiency means your organization gets paid faster—and that means stronger cash flows.

Key features

Collection notes

Collection case ownership: Assign ownership of customer records and collection cases. Send “personal” reminders (from individual email addresses) or generic reminders.

Process management: Task out collection steps to team members and create a standardized collection process with higher efficiency and more predictable process results.

Collections information: Automatically capture collection case information and share information on customer records and invoices for improved internal and external communication.

Automated dunning

Automated dunning and collection letters: Send automated emails based on invoice creation or past due date. Set up different email templates for each collection attempt.

Promises to pay: Track customer promise to pay dates and set reminders to resume dunning after promised dates lapse.

Reminder rules: Set up reminder rules for different payment options, such as net 30 and due upon receipt.

Take the next step

Find out how the Intacct best-in-class cloud ERP streamline operations and provide real-time insights, boosting productivity and growth.



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